



STATE OF CONNECTICUT
DEPARTMENT OF EMERGENCY SERVICES AND PUBLIC PROTECTION
Division of Statewide Emergency Telecommunications

Percentage of 911 Calls Answered within 10 Seconds Report – 4th Quarter 2024

PSAPs - Percent of 9-1-1 Calls Answered in 10 Seconds or less - 4th Quarter 2024							
Danbury ECC	98.53	Stonington PD	96.50	Plainville PD	93.56	Weston ECC	89.67
Mohegan Tribal PD	98.46	North Haven PD	96.20	CSP BIA	93.42	Bloomfield PD	89.66
Mashantucket PS	98.34	Tolland County ECC	96.06	CSP Troop C (Secondary)	93.39	Derby PD	89.39
Branford PD	98.12	Wilton PD	96.05	Suffield PD	93.35	Guilford ECC	89.21
Greenwich PD	98.12	New London PD	96.04	Enfield ECC	93.19	Simsbury PD	89.21
Willimantic SB ECC	98.09	Northwest CT Public Safety	95.94	East Hartford PD	92.96	New Haven ERC	88.99
Southington PD	98.02	East Haven PD	95.84	All PSAPs - Average	92.92	Monroe PD	88.75
Bethel PD	97.93	West Haven ERS	95.54	Watertown PD	92.83	Manchester PD	88.65
South Windsor PD	97.81	West Hartford PD	95.43	Vernon PD	92.64	Wolcott PD	88.49
Madison PD	97.76	Darien PD	95.39	Cheshire PD	92.50	Easton PD	87.49
QVECC	97.75	Rocky Hill PD	95.05	Valley Shore ECC	92.39	Norwich PD	86.87
Litchfield County Dispatch	97.69	Berlin PD	95.02	Newington PD	92.21	Redding PD	86.83
CSP Troop L	97.36	Naugatuck PD	94.77	Trumbull PD	92.20	Avon PD	86.25
East Lyme ECC	97.34	CSP Troop A	94.77	Ridgefield PD	91.99	Cromwell PD	85.51
Brookfield PD	97.31	Milford PD	94.74	Glastonbury PD	91.62	New Britain ERC	85.11
Montville ECC	97.30	Ansonia PD	94.68	CSP Troop H	91.49	Shelton PD	84.91
CSP Troop E	97.29	Middletown CC	94.52	East Windsor PD	91.36	Canton PD	84.74
Clinton ECC	97.28	Windsor PD	94.47	Windsor Locks PD	91.36	Woodbridge PD	83.23
New Milford PD	97.18	Farmington PD	94.32	Stratford ECC	91.35	Putnam PD	82.50
Newtown PD	97.14	Waterford ECC	94.05	Seymour PD	91.09	New Canaan PD	82.44
CSP Troop F (Secondary)	96.97	Meriden PD	93.97	CSP Troop G	90.77	Thomaston PD	79.91
Uconn PD	96.96	Southbury PD	93.88	Granby PD	90.74	Hartford ECC	77.63
CSP Troop D (Secondary)	96.81	Bridgeport ECC	93.82	Stamford ECC	90.32		
Old Saybrook PD	96.80	CSP Troop I	93.76	Fairfield ECC	90.31		
Bristol PD	96.77	North Branford PD	93.75	Norwalk PD	90.18		
Wallingford PD	96.68	CSP Troop B	93.68	Hamden ECC	90.13		
Groton ECC	96.54	Ledyard ECC	93.61	New Fairfield PD	89.92		
CSP Troop K (Secondary)	96.53	Orange PD	93.60	Wethersfield PD	89.74		

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