



STATE OF CONNECTICUT
DEPARTMENT OF EMERGENCY SERVICES AND PUBLIC PROTECTION
 Division of Statewide Emergency Telecommunications

Percentage of 911 Calls Answered within 10 Seconds Report – 3rd Quarter 2024

PSAPs - Percent of 9-1-1 Calls Answered in 10 Seconds or less - 3rd Quarter 2024							
Madison PD	98.67	West Hartford PD	96.41	Glastonbury PD	93.06	Hamden ECC	89.13
Danbury ECC	98.57	Old Saybrook PD	96.38	Enfield ECC	92.95	Trumbull PD	89.11
Mashantucket PS	98.54	Tolland County ECC	96.34	Meriden PD	92.77	Stamford ECC	89.00
Southington PD	98.24	Bristol PD	96.29	Vernon PD	92.71	Canton PD	88.83
Wallingford PD	98.14	Litchfield County Dispatch	96.29	All PSAPs - Average	92.7	Derby PD	88.82
South Windsor PD	98.06	Stonington PD	95.93	Berlin PD	92.57	New Haven ERC	87.58
Branford PD	98.04	East Haven PD	95.88	Farmington PD	92.55	Wolcott PD	87.50
Mohegan Tribal PD	97.99	Bethel PD	95.85	Newington PD	92.45	Simsbury PD	87.20
New Milford PD	97.99	CSP Troop L	95.81	CSP Troop G	92.12	Redding PD	86.74
Greenwich PD	97.87	North Haven PD	95.50	Monroe PD	91.69	Weston ECC	86.48
CSP Troop K (Secondary)	97.86	New London PD	95.31	Cheshire PD	91.43	New Britain ERC	86.28
Newtown PD	97.77	Rocky Hill PD	95.18	CSP Troop H	91.41	Easton PD	85.74
Uconn PD	97.54	Ansonia PD	94.95	Norwalk PD	91.38	Norwich PD	85.73
Wilton PD	97.35	Waterford ECC	94.95	Granby PD	91.31	Cromwell PD	85.68
Willimantic SB ECC	97.34	West Haven ERS	94.94	Suffield PD	91.20	New Canaan PD	85.63
East Lyme ECC	97.29	Milford PD	94.83	Plainville PD	91.19	Thomaston PD	85.26
QVECC	97.19	CSP BIA	94.76	Southbury PD	91.18	Shelton PD	85.14
Groton ECC	97.12	Middletown CC	94.64	East Windsor PD	90.87	Avon PD	84.22
CSP Troop F (Secondary)	96.93	CSP Troop C (Secondary)	94.53	Manchester PD	90.74	Guilford ECC	83.98
Clinton ECC	96.92	Valley Shore ECC	94.49	Bloomfield PD	90.69	Woodbridge PD	81.46
Brookfield PD	96.85	Naugatuck PD	94.40	North Branford PD	90.40	Putnam PD	79.60
Northwest CT Public Safety	96.77	CSP Troop I	94.22	Seymour PD	90.25	Hartford ECC	71.68
CSP Troop D (Secondary)	96.77	Windsor PD	94.20	Windsor Locks PD	90.13		
Ridgefield PD	96.73	Ledyard ECC	94.10	Fairfield ECC	90.10		
CSP Troop A	96.71	Bridgeport ECC	93.76	Stratford ECC	90.05		
CSP Troop E	96.67	Orange PD	93.41	Watertown PD	90.00		
Darien PD	96.57	CSP Troop B	93.35	New Fairfield PD	89.58		
Montville ECC	96.47	East Hartford PD	93.07	Wethersfield PD	89.42		

1111 Country Club Road
 Middletown, CT 06457

Phone: (860) 685-8080 / Fax: (860) 685-8363

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