



Provider Profile

State of Connecticut
Department of Developmental Services
460 Capitol Avenue, Hartford, CT 06106

Accepting new individuals? Yes
Accepting individuals to Day Programs? **Yes**
Accepting individuals to Residential Programs? **Yes**

Project SEARCH Internship Program: **No**

Corporation Type: Not for Profit Corp

People Served: 25 to 100 people

New England Residential Services, Inc.

PIN: 463

169 Main Street

Middletown

CT 06457

Phone: (860) 347-9633 **Fax :** (860) 347-7942 **Toll Free:**

Web Address: www.newenglandresidential.com

TD Phone:

Contact Information

	<u>Contact Name</u>	<u>Telephone Number - Extension</u>	<u>Email Address</u>
Director:	Mo Feitelson	-	Mfeitelson@newenglandresidential.com
Main Contact:	Mo Feitelson	(860) 347-9633 107	Mfeitelson@newenglandresidential.com
Medicaid:	Trudy Haury	(860) 347-9633 110	Thaury@newenglandresidential.com
Provider Admin:	Mo Feitelson	(860) 347-9633 107	mfeitelson@newenglandresidential.com

EVV Contact:

CE Contact:

Provider Administrator is the staff responsible for managing access to the DDS applications (WEBRESDAY, IP6) for their agency.

Qualified to provide the following services to individuals with intellectual disability:

Family Supports	☐ Blended Supports ☐ Companion Supports ☐ Individualized Day Support	☒ Personal Supports ☐ Respite ☐ Transportation
Individualized Home Supports	☐ Individualized Home Supports (IHS) ☐ Individualized Home Supports (IHS) - 2 ☐ Individualized Home Supports (IHS) - 3	
Supports in a Day Program	☐ Customized Employment Supports ☒ Group Day Services (DSO) ☐ EES ☐ EEO ☐ Group Supported Employment (GSE)	☐ Individualized Supported Employment (ISE) ☐ Prevocational Services ☒ Senior Supports ☐ Employment Transitional Services
Supports in a Residential Facility	☐ Community Companion Home (CCH) ☒ Community Living Arrangement (CLA) ☒ Continuous Residential Support (CRS)	☐ Live-in Caregiver ☐ Shared Living ☐ Remote Supports ☐ V ☐ O
Consultant Services	☐ Health Care Coordination (HCC) ☐ Behavioral Support Services ☐ Positive Behavior Support (PBS) ☐ Applied Behavior Analysis (ABA)	☐ Interpreter Services ☐ Nutrition
Other Services	☐ Assisted Living ☒ Assistive Technology ☐ Adult Day Health ☐ Camp ☐ Home Delivered Meals	☐ Parenting Support ☐ Independent Support Broker (FICS) ☐ Peer Support ☐ Contracting Provider for Nursing Supports ☐ Fiscal Account Management (FAM)

Report Run Date:

6/1/2026



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Towns Served

BERLIN	BOZRAH	BRANFORD	CHESTER	CLINTON	COLCHESTER	CROMWELL
DEEP RIVER	DURHAM	EAST HADDAM	EAST HAMPTON	EAST LYME	ESSEX	FRANKLIN
GRISWOLD	GROTON	GUILFORD	HADDAM	HEBRON	LEBANON	LEDYARD
LISBON	LYME	MADISON	MIDDLETOWN	MONTVILLE	NEW LONDON	NORTH STONINGTON
NORWICH	OLD LYME	OLD SAYBROOK	PORTLAND	PRESTON	ROCKY HILL	SALEM
STONINGTON	WATERFORD	WESTBROOK				

Provider Description

Information provided by the provider describing their agency:

New England Residential Services, Inc. is a private non-profit agency funded by the state of CT through the Department of Developmental Services, Department of Social Services and in some cases through the Department of Children and Families.

In 1987, New England Residential Services, Inc. made a commitment to the Department of Developmental Services to accept and welcome individuals who were at that time living in one of the many institutions in the state. We opened our first two group homes in the fall of 1987. In the spring of 1989, we continued to grow and opened four more homes.

Since 1990, New England Residential Services, Inc. has also been supporting individuals who live in their own apartments who need less than 24 hours of daily supports. Currently, we support ten group homes and four individualized home supports.

Our Supports are focused on the individuals and their home; however, we also work closely with vocational and day programs. We encourage active participation in the community. Our staff assist in all areas in order that each individual will achieve the best quality of life.

All people have the right to make choices about their lives. Our job is to facilitate those choices and to work towards positive outcomes. Trained and certified staff work as a team to expand the social network and personal preferences of each individual. The most satisfying work is helping others help themselves. We assist individuals with skills for daily living, such as: social skills, cooking, personal grooming, money management, leisure and recreational activities.

Our focus is on bringing quality programs and supports to individuals and their families and follow our mission statement to support people at home and at work, so that they may participate in and contribute to their community.

Profile Last Update: 6/1/2026

Quality Profile

Link to Quality Profile [Quality Profile](#)

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