



Provider Profile

State of Connecticut
Department of Developmental Services
460 Capitol Avenue, Hartford, CT 06106

Accepting new individuals? Yes
Accepting individuals to Day Programs? **Yes**
Accepting individuals to Residential Programs? **Yes**

Project SEARCH Internship Program: **Yes**

Corporation Type: Not for Profit Corp

People Served: 200 or more people

IMPACT, inc. (formerly MARC Community Resources)

PIN: 462

25 Industrial Park Road

Middletown

CT 06457

Phone: (860) 342-0700

Fax : (860) 271-8320

Toll Free:

Web Address: www.marccommunityresources.org/

TD Phone:

Contact Information

	<u>Contact Name</u>	<u>Telephone Number - Extension</u>	<u>Email Address</u>
Director:	Melissa Davison-Wood	-	melissa.davison-wood@marc-cr.org
Main Contact:	Melissa Davison-Wood	(860) 342-0700 100	melissa.davison-wood@marc-cr.org
Medicaid:	Katherine Hugh	(860) 342-0700 307	katherine.hugh@marc-cr.org
Provider Admin:	Katherine Hugh	(860) 342-0700 307	katherine.hugh@marc-cr.org
EVV Contact:	Katherine High	(860) 342-0700 307	katherine.hugh@marc-cr.org
CE Contact:	Ceara LaDue	(860) 342-0700 315	ceara.ladue@marc-cr.org

Provider Administrator is the staff responsible for managing access to the DDS applications (WEBRESDAY, IP6) for their agency.

Qualified to provide the following services to individuals with intellectual disability:

Family Supports	☒ Blended Supports ☒ Companion Supports ☒ Individualized Day Support	☒ Personal Supports ☒ Respite ☒ Transportation
Individualized Home Supports	☒ Individualized Home Supports (IHS) ☒ Individualized Home Supports (IHS) - 2 ☒ Individualized Home Supports (IHS) - 3	
Supports in a Day Program	☒ Customized Employment Supports ☒ Group Day Services (DSO) ☐ EES ☐ EEO ☒ Group Supported Employment (GSE)	☒ Individualized Supported Employment (ISE) ☒ Prevocational Services ☒ Senior Supports ☒ Employment Transitional Services
Supports in a Residential Facility	☒ Community Companion Home (CCH) ☒ Community Living Arrangement (CLA) ☒ Continuous Residential Support (CRS)	☐ Live-in Caregiver ☐ Shared Living ☐ Remote Supports ☐ V ☐ O
Consultant Services	☐ Health Care Coordination (HCC) ☒ Behavioral Support Services ☒ Positive Behavior Support (PBS) ☒ Applied Behavior Analysis (ABA)	☐ Interpreter Services ☐ Nutrition
Other Services	☐ Assisted Living ☒ Assistive Technology ☐ Adult Day Health ☐ Camp ☐ Home Delivered Meals	☐ Parenting Support ☐ Independent Support Broker (FICS) ☐ Peer Support ☐ Contracting Provider for Nursing Supports ☐ Fiscal Account Management (FAM)



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Towns Served

BERLIN	CHESTER	CLINTON	CROMWELL	DEEP RIVER	DURHAM	EAST HADDAM
EAST HAMPTON	ESSEX	GLASTONBURY	HADDAM	HARTFORD	MARLBOROUGH	MERIDEN
MIDDLEFIELD	MIDDLETOWN	NEW BRITAIN	NEWINGTON	OLD SAYBROOK	PORTLAND	ROCKY HILL
WALLINGFORD	WEST HARTFORD	WETHERSFIELD				

Provider Description

Information provided by the provider describing their agency:

IMPACT is a private, nonprofit 501(c)(3) organization that provides supports and services to adults with intellectual and developmental disabilities. Founded in 1955, IMPACT has a long history of delivering individualized, community-based services and has earned a strong reputation as a grassroots advocate for people with disabilities and their families.

IMPACT's mission is to empower people with intellectual and developmental disabilities (I/DD) to live their best lives. IMPACT's exemplary person-centered planning process ensures that everyone receives services tailored to their specific needs, strengths, preferences, and goals. Programs are individually designed and may include community experiences, volunteer activities, leisure opportunities, habilitation services, senior support, and paid employment. From group employment to senior supports, IMPACT uses a uniquely holistic approach to meet each person's needs.

IMPACT's residential services are designed to support individuals in meeting their daily needs while promoting the greatest level of independence possible. In addition, IMPACT provides adult recreation, self-advocacy opportunities through the Deep Impact Group, PPT support, and school-based partnerships with local school districts to assist students as they prepare to transition into adult services.

Respect and dignity are the foundation of all IMPACT supports and services.

Profile Last Update: 1/8/2026

Quality Profile

Link to Quality Profile [Quality Profile](#)