



Provider Profile

State of Connecticut
Department of Developmental Services
460 Capitol Avenue, Hartford, CT 06106

Accepting new individuals? Yes
Accepting individuals to Day Programs? **Yes**
Accepting individuals to Residential Programs? **Yes**

Project SEARCH Internship Program: **No**

Corporation Type: Not for Profit Corp

People Served:

Guide Inc.

PIN: 1480

129 Asylum Street

Norwich

CT 06360

Phone: (860) 887-9383

Fax : (860) 237-5358

Toll Free:

Web Address:

TD Phone:

Contact Information

	<u>Contact Name</u>	<u>Telephone Number - Extension</u>	<u>Email Address</u>
Director:	Lena Bean	-	guide@guidect.org
Main Contact:	Lena Bean	(860) 887-9383	guide@guidect.org
Medicaid:	Lena Bean	(860) 887-9383	guide@guidect.org
Provider Admin:	Lena Bean	(860) 887-9383	guide@guidect.org
EVV Contact:	Lena Bean	(860) 887-9383	guide@guidect.org

CE Contact:

Provider Administrator is the staff responsible for managing access to the DDS applications (WEBRESDAY, IP6) for their agency.

Qualified to provide the following services to individuals with intellectual disability:

Family Supports	☐ Blended Supports ☒ Companion Supports ☒ Individualized Day Support	☒ Personal Supports ☐ Respite ☒ Transportation
Individualized Home Supports	☒ Individualized Home Supports (IHS) ☐ Individualized Home Supports (IHS) - 2 ☐ Individualized Home Supports (IHS) - 3	
Supports in a Day Program	☐ Customized Employment Supports ☐ Group Day Services (DSO) ☐ EES ☐ EEO ☒ Group Supported Employment (GSE)	☒ Individualized Supported Employment (ISE) ☐ Prevocational Services ☐ Senior Supports ☐ Employment Transitional Services
Supports in a Residential Facility	☐ Community Companion Home (CCH) ☐ Community Living Arrangement (CLA) ☐ Continuous Residential Support (CRS)	☐ Live-in Caregiver ☐ Shared Living ☐ Remote Supports ☐ V ☐ O
Consultant Services	☐ Health Care Coordination (HCC) ☐ Behavioral Support Services ☐ Positive Behavior Support (PBS) ☐ Applied Behavior Analysis (ABA)	☐ Interpreter Services ☐ Nutrition
Other Services	☐ Assisted Living ☐ Assistive Technology ☐ Adult Day Health ☐ Camp ☐ Home Delivered Meals	☐ Parenting Support ☐ Independent Support Broker (FICS) ☐ Peer Support ☐ Contracting Provider for Nursing Supports ☐ Fiscal Account Management (FAM)

Report Run Date:

5/8/2026



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Towns Served

BOZRAH
NORWICH

COLCHESTER

GROTON

LEDYARD

LISBON

MONTVILLE

NEW LONDON

Provider Description

Information provided by the provider describing their agency:

Guide, Inc. is a non-profit agency that has been proudly providing individualized supports to program participants with developmental challenges for over 30 years. Our 'family-matters' approach works with each team to develop a plan of both needed and wanted in services. Individualized supports allow for the option of choice including days, hours, and location of supports.

Guide's Residential supports may occur in the individual's own home, family home, or at the Guide Training Center. The Training Center is unique in that it offers individuals the opportunity to receive one to one support to learn and practice daily life skills in a home setting. All residential supports offer the ability to learn how to cook, shop, clean, do laundry, financial and benefit supports, internet safety skills, reading, time telling and management of a calendar, medically related supports as well. These are just a few of the skills that can be developed, however, the individual and the team choose the desired supports.

Guide's Day supports are also individualized and may be focused on one goal or a combination of goals that include community inclusion, volunteer opportunities, preparation for employment and even on the job supports for successful employment.

Because Guide's supports are individualized, they provide the greatest benefit of focused training and custom approaches. Although, Guide provides individualized supports, we operate as an extension of the individual's family and friends, providing each participant with mentors that support them and enable them to safely live and participate in their communities.

The Guide Family extends an invitation for you to meet with us to explore if individualized supports are right for you. You may meet us in person at the Guide office or Training Center that are discretely located in Norwich and providing supports throughout New London County and on the web at guidect.org.

Profile Last Update: 5/17/2021

Quality Profile

Link to Quality Profile [Quality Profile](#)

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