



State of Connecticut

Lookup Detail View

Contact Information

Name	Address	PHONE	Provider Name	Provider Phone
ROYAL OAKS	6 Royal Oaks Drive Norwich, CT 06360	860-886-5333	NEW ENGLAND RESIDENTIAL SERVICES, INC.	(860) 347-9633

License Information

License	License Type	Effective Date	Expiration Date	Status
DSLA.021093	Community Living Arrangement	01/01/2022	12/31/2023	ACTIVE

Inspection History

Number	Date	Type	Violations [Regulation] (http://www.ct.gov/ddsc/cwp/view.asp?a=2839&q=389970)
X2021-925	11/30/2021	DSLA BIENNIAL	11d - Hazard prevention - 17a-227-11d 12b - Emergency response training/monthly fire drills - 17a-227-12b 14a - Specified training requirements - 17a-227-14a 14c3 - Abuse and neglect prevention training timeliness - 17a-227-14c3 15a1 - Fully informed of rights - 17a-227-15a1 19a1 - Financial accountability - 17a-227-19a1
X2020-6	11/20/2019	DSLA BIENNIAL	12b - Emergency response training/monthly fire drills - 17a-227-12b 15a2 - Confidentiality - 17a-227-15a2
X2019-311	04/04/2019	REVISIT	

Number	Date	Type	Violations [Regulation] (http://www.ct.gov/dds/cwp/view.asp?a=2839&q=389970)
X2017-12247	12/06/2017	DSLA ANNUAL	11d - Hazard prevention - 17a-227-11d 11e - Furnishing good repair - 17a-227-11e 12b - Emergency response training/monthly fire drills - 17a-227-12b 14c2 - Policies and procedures training timeliness - 17a-227-14c2 15a2 - Confidentiality - 17a-227-15a2 15b3A - Behavioral techniques defined - 17a-227-15b3A 18a3A - Coordination, assessment, monitoring of medical services - 17a-227-18a3A 18a4A - Medical testing and follow-up - 17a-227-18a4A
X2016-11340	07/05/2016	REVISIT	05b - POC implementation timeliness - 17a-227-05b 17i - Monthly monitoring of aversives - 17a-227-17i 18a1 - Medication Administration Regulations - 17a-227-18a1
X2015-10980	12/08/2015	DSLA ANNUAL	11e - Furnishing good repair - 17a-227-11e 15b3A - Behavioral techniques defined - 17a-227-15b3A 15b3B - Behavior management techniques authorized - 17a-227-15b3B 17i - Monthly monitoring of aversives - 17a-227-17i 18a4B - Medical documentation - 17a-227-18a4B 18b1 - Dental exams and follow-up - 17a-227-18b1
X2013-9880	12/19/2013	DSLA ANNUAL	11e - Furnishing good repair - 17a-227-11e 12b - Emergency response training/monthly fire drills - 17a-227-12b 15b2 - Behavior medication given by regulation - 17a-227-15b2 15b3E - Restraint circumstances identified - 17a-227-15b3E 18a1 - Medication Administration Regulations - 17a-227-18a1 18a3A - Coordination, assessment, monitoring of medical services - 17a-227-18a3A 18b1 - Dental exams and follow-up - 17a-227-18b1

Number	Date	Type	Violations [Regulation] (http://www.ct.gov/dds/cwp/view.asp?a=2839&q=389970)
X2011-8900	12/09/2011	DSLA ANNUAL	11d - Hazard prevention - 17a-227-11d 12a - Residence emergency plan - 17a-227-12a 14a - Specified training requirements - 17a-227-14a 15b3E - Restraint circumstances identified - 17a-227-15b3E 18a3A - Coordination, assessment, monitoring of medical services - 17a-227-18a3A
X2011-8736	07/28/2011	REVISIT	
X2009-7822	12/07/2009	DSLA ANNUAL	11d - Hazard prevention - 17a-227-11d 12a - Residence emergency plan - 17a-227-12a 14c3 - Abuse and neglect prevention training timeliness - 17a-227-14c3 17f - OPS guides integrated program development - 17a-227-17f 17j - Data collected on programs - 17a-227-17j 18b1 - Dental exams and follow-up - 17a-227-18b1 19a1 - Financial accountability - 17a-227-19a1 19a3 - Receipt requirements - 17a-227-19a3
X2008-7244	12/02/2008	REVISIT	11d - Hazard prevention - 17a-227-11d
X2008-7229	11/21/2008	REVISIT	11d - Hazard prevention - 17a-227-11d 14b3 - Health and behavior training timeliness - 17a-227-14b3 17f - OPS guides integrated program development - 17a-227-17f 18a1 - Medication Administration Regulations - 17a-227-18a1 18a2E - Ongoing health and injury - 17a-227-18a2E 18a3A - Coordination, assessment, monitoring of medical services - 17a-227-18a3A

Number	Date	Type	Violations [Regulation] (http://www.ct.gov/dds/cwp/view.asp?a=2839&q=389970)
X2007-6673	12/17/2007	DSLA ANNUAL	12a - Residence emergency plan - 17a-227-12a 17h - The OPS shall be reviewed at least minimally quarterly - 17a-227-17h 18a1 - Medication Administration Regulations - 17a-227-18a1 18a2E - Ongoing health and injury - 17a-227-18a2E 18a3A - Coordination, assessment, monitoring of medical services - 17a-227-18a3A 18a4B - Medical documentation - 17a-227-18a4B
X2007-6144	03/26/2007	REVISIT	12a - Residence emergency plan - 17a-227-12a 12b - Emergency response training/monthly fire drills - 17a-227-12b 17a - Sound residential practice policy - 17a-227-17a 17e - OPS developed on individual's current status - 17a-227-17e
X2006-5951	12/08/2006	DSLA INITIAL	03a1 - Fire Marshall's certificate - 17a-227-03a1 11b - Fire Marshal's certificate - 17a-227-11b 11e - Furnishing good repair - 17a-227-11e 11i - Kitchen/dining areas - 17a-227-11i 11m - Laundry facilities - 17a-227-11m

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