



State of Connecticut

# Lookup Detail View

## Contact Information

| Name             | Address                                      | PHONE                | Provider Name    | Provider Phone |
|------------------|----------------------------------------------|----------------------|------------------|----------------|
| MULLEN HILL ROAD | 171 MULLEN HILL RD<br>WINDHAM, CT 06280-1400 | 860-886-6900 ext 120 | WHOLE LIFE, INC. |                |
| MULLEN HILL ROAD | 171 MULLEN HILL RD<br>WINDHAM, CT 06280-1400 | 860-886-6900 ext 120 | WHOLE LIFE, INC. | 860-886-6900   |

## License Information

| License     | License Type                 | Effective Date | Expiration Date | Status |
|-------------|------------------------------|----------------|-----------------|--------|
| DSLA.280032 | Community Living Arrangement | 06/01/2023     | 05/31/2024      | ACTIVE |

## Inspection History

| Number    | Date       | Type    | Violations [Regulation]<br>( <a href="http://www.ct.gov/dds/cwp/view.asp?a=2839&amp;q=389970">http://www.ct.gov/dds/cwp/view.asp?a=2839&amp;q=389970</a> ) |
|-----------|------------|---------|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| X2023-994 | 12/06/2023 | REVISIT | 05b - POC implementation timeliness - 17a-227-05b                                                                                                          |

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| X2023-576 | 06/29/2023 | DSLA ANNUAL             | 05b - POC implementation timeliness - 17a-227-05b<br>11d - Hazard prevention - 17a-227-11d<br>14b1 - Signs and symptoms training timeliness - 17a-227-14b1<br>14b2 - Communicable disease control training timeliness - 17a-227-14b2<br>14b3 - Health and behavior training timeliness - 17a-227-14b3<br>14b4 - Residence routines training timeliness - 17a-227-14b4<br>14b5 - Residence emergency procedures training timeliness - 17a-227-14b5<br>14c2 - Policies and procedures training timeliness - 17a-227-14c2<br>14c4 - Planning and provision of services training timeliness - 17a-227-14c4<br>15a4A - Harm prohibited - 17a-227-15a4A<br>15a4D - Harm reporting timeliness - 17a-227-15a4D<br>15b2 - Behavior medication given by regulation - 17a-227-15b2<br>15b3B - Behavior management techniques authorized - 17a-227-15b3B<br>17d - OPS developed with stakeholders - 17a-227-17d<br>17f - OPS guides integrated program development - 17a-227-17f<br>17h - The OPS shall be reviewed at least minimally quarterly - 17a-227-17h<br>18a1 - Medication Administration Regulations - 17a-227-18a1<br>18a2B - Administration of medication consent - 17a-227-18a2B<br>18a3A - Coordination, assessment, monitoring of medical services - 17a-227-18a3A<br>18a4A - Medical testing and follow-up - 17a-227-18a4A |
| X2022-58  | 02/02/2022 | UNANNOUNCED / COMPLAINT | 13a - Personnel policies and procedures - 17a-227-13a<br>15a4D - Harm reporting timeliness - 17a-227-15a4D                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |

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| X2022-498 | 05/26/2022 | DSLA BIENNIAL | 11b - Fire Marshal's certificate - 17a-227-11b<br>11d - Hazard prevention - 17a-227-11d<br>11g - Fire extinguishers - 17a-227-11g<br>12a - Residence emergency plan - 17a-227-12a<br>12b - Emergency response training/monthly fire drills - 17a-227-12b<br>13b - Staffing level requirements - 17a-227-13b<br>14a - Specified training requirements - 17a-227-14a<br>14b1 - Signs and symptoms training timeliness - 17a-227-14b1<br>14b2 - Communicable disease control training timeliness - 17a-227-14b2<br>14b3 - Health and behavior training timeliness - 17a-227-14b3<br>14b4 - Residence routines training timeliness - 17a-227-14b4<br>14b5 - Residence emergency procedures training timeliness - 17a-227-14b5<br>14c1 - First aid training timeliness - 17a-227-14c1<br>14c2 - Policies and procedures training timeliness - 17a-227-14c2<br>14c5 - Behavioral emergency techniques training timeliness - 17a-227-14c5<br>14d - CPR requirement - 17a-227-14d<br>15a4B - Harm reporting and investigations - 17a-227-15a4B<br>15a4D - Harm reporting timeliness - 17a-227-15a4D<br>15b3B - Behavior management techniques authorized - 17a-227-15b3B<br>17f - OPS guides integrated program development - 17a-227-17f<br>17h - The OPS shall be reviewed at least minimally quarterly - 17a-227-17h<br>17j - Data collected on programs - 17a-227-17j<br>17l - OPS implementation timeliness - 17a-227-17l<br>18a1 - Medication Administration Regulations - 17a-227-18a1<br>18a2A - Medical treatment consent - 17a-227-18a2A<br>18a2B - Administration of medication consent - 17a-227-18a2B<br>18a2D - Disposal of medication - 17a-227-18a2D<br>18a2E - Ongoing health and injury - 17a-227-18a2E<br>18a3A - Coordination, assessment, monitoring of medical services - 17a-227-18a3A |

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|            |            |              | 18a3B - Planning and implementation of staff training - 17a-227-18a3B<br>18a4A - Medical testing and follow-up - 17a-227-18a4A<br>18a4B - Medical documentation - 17a-227-18a4B<br>19a1 - Financial accountability - 17a-227-19a1                                                                                                                                                                                                                                                                                                                                     |
| X2022-1021 | 12/19/2022 | REVISIT      | 05b - POC implementation timeliness - 17a-227-05b<br>11a - Building code requirements - 17a-227-11a<br>11d - Hazard prevention - 17a-227-11d<br>11i - Kitchen/dining areas - 17a-227-11i<br>15a3 - Personal property accountability - 17a-227-15a3<br>18a2E - Ongoing health and injury - 17a-227-18a2E<br>18a3A - Coordination, assessment, monitoring of medical services - 17a-227-18a3A<br>19a1 - Financial accountability - 17a-227-19a1                                                                                                                         |
| X2021-47   | 01/11/2021 | REVISIT      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| X2020-608  | 10/19/2020 | DSLA ANNUAL  | 15a4D - Harm reporting timeliness - 17a-227-15a4D<br>15b2 - Behavior medication given by regulation - 17a-227-15b2<br>15b3B - Behavior management techniques authorized - 17a-227-15b3B<br>17f - OPS guides integrated program development - 17a-227-17f<br>17h - The OPS shall be reviewed at least minimally quarterly - 17a-227-17h<br>18a1 - Medication Administration Regulations - 17a-227-18a1<br>18a2E - Ongoing health and injury - 17a-227-18a2E<br>18a4A - Medical testing and follow-up - 17a-227-18a4A<br>19a1 - Financial accountability - 17a-227-19a1 |
| X2019-461  | 05/15/2019 | DSLA INITIAL | 03b1 - OSHA, communicable disease, food handling training - 17a-227-03b1<br>03b2 - Signs and symptoms training - 17a-227-03b2<br>03b3 - Individual health and behavioral needs training - 17a-227-03b3<br>03b5 - Emergency procedures training - 17a-227-03b5<br>11d - Hazard prevention - 17a-227-11d<br>14c1 - First aid training timeliness - 17a-227-14c1<br>14d - CPR requirement - 17a-227-14d<br>18a1 - Medication Administration Regulations - 17a-227-18a1                                                                                                   |

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| X2019-1094 | 11/25/2019 | REVISIT | 14b1 - Signs and symptoms training timeliness - 17a-227-14b1<br>14b3 - Health and behavior training timeliness - 17a-227-14b3<br>14b4 - Residence routines training timeliness - 17a-227-14b4<br>14b5 - Residence emergency procedures training timeliness - 17a-227-14b5<br>15a1 - Fully informed of rights - 17a-227-15a1<br>15a4D - Harm reporting timeliness - 17a-227-15a4D<br>15b2 - Behavior medication given by regulation - 17a-227-15b2<br>15b3B - Behavior management techniques authorized - 17a-227-15b3B<br>15b3H - No harm mechanical restraints - 17a-227-15b3H<br>17f - OPS guides integrated program development - 17a-227-17f<br>17i - Monthly monitoring of aversives - 17a-227-17i<br>17j - Data collected on programs - 17a-227-17j<br>18a2E - Ongoing health and injury - 17a-227-18a2E<br>18a3A - Coordination, assessment, monitoring of medical services - 17a-227-18a3A |

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